



## COVID-19 PANDEMIC

**Situation Report**  
**March 18, 2020**  
**1800 hours**

### *Situation to Date*

#### Declarations in Response to COVID-19

World Health Organization	Pandemic
United States of America	National Emergency
State of Ohio	State Emergency
Lucas County	Emergency

#### Confirmed Cases of COVID-19

United States of America	7,038
State of Ohio	88
Lucas County	1

#### Deaths Attributed to COVID-19

United State of America	97
State of Ohio	0
Lucas County	0

#### State of Ohio Orders, Restrictions, and Advisories

- Ohio National Guard has been mobilized to support medical operations throughout the State
- Mass gathers over 50 people are banned in the State of Ohio
- Salon barber shops spas and tattoo shops
- Closing all Bureau of Motor Vehicle offices except five across the State
- Ask businesses to monitor employees for symptoms and increase surface cleaning
- Prohibiting all elective surgeries and other medical procedures
- The Primary Election in the State of Ohio has been postponed until June 2, 2020

- All bars and restaurants are ordered closed indefinitely
  - Restaurants will be allowed to operate carryout services
- All colleges and universities are ordered closed through March 30, 2020
- All K-12 schools are ordered closed effective, Monday, March 16, 2020 through April 3, 2020
  - The school closure order does not currently apply to Ohio's childcare system, such as daycare centers and home-based childcare providers
- Visitation to state psychiatric hospitals by outside visitors are prohibited.
- Visitors to nursing homes are limited to one visitor per day per resident.

### ***Actions Taken to Date***

- State of Ohio Emergency Operations Center (EOC) activated (March 9, 2020 at 1300 hours)
- Governor DeWine has signed an Executive Order providing immediate unemployment benefits to all workers that do not have access to paid leave from an employer
- Lucas County has transitioned to a Multi-Agency Coordination Center operated out of the Lucas County EOC
- Lucas County EOC activated (March 12, 2020 at 0930 hour)
- An Organization Chart for the Lucas County EOC is attached
- A Communications List providing preferred contact information for all members of the EOC has been completed and is attached on ICS Form 205A
- Fire and Emergency Medical Service organizations asked to provide resource needs, information requests and regional objectives to Emergency Support Function (ESF) 5 desk in the EOC, which will be staffed by Deputy Chief John Kaminski
  - (419) 392-4175
  - [LCFireCOVID19@gmail.com](mailto:LCFireCOVID19@gmail.com)
- Law Enforcement organizations asked to provide resource needs, information requests and regional objectives to ESF-13 desk in the EOC, which will be staffed by Lt. Phil Cook
  - (419) 392-4330
  - [LCLECOVID19@gmail.com](mailto:LCLECOVID19@gmail.com)
- All public information and messaging asked to be coordinated with the Public Information Liaison (Gretchen DeBacker)
  - (419) 297-7210
  - [gretchen.debacker@toledo.oh.gov](mailto:gretchen.debacker@toledo.oh.gov)
- All other organizational concerns to include resource needs, information requests and regional objectives asked to be funnel to the appropriate Liaison in the EOC, as identified below:
  - Michael Hart will serve as the liaison for municipalities, townships, independent governmental boards, and other local governmental organizations to include courts and the offices of independently elected officials within Lucas County
    - (216) 673-4403
    - [mhart@co.lucas.oh.us](mailto:mhart@co.lucas.oh.us)

- Ben Pushka will serve as the liaison for the business community via the Chamber of Commerce; all local school districts as well as private and charter schools; community colleges and universities; non-profit organizations; and religious organizations that are located within or serve Lucas County
  - (734) 497-1011
  - [bpushka@co.lucas.oh.us](mailto:bpushka@co.lucas.oh.us)
- Caryn Maloney will serve as the liaison for all health care organization to include public, private and non-profit hospitals, medical facilities, behavioral health, nursing homes, long-term care facilities providers and organizations that serve these organizations and populations that are located within or serve Lucas County
  - (715) 222-6937
  - [cmaloney@co.lucas.oh.us](mailto:cmaloney@co.lucas.oh.us)
- Established a 24-hour planning period commencing at 1000 hours each day
- The EOC will be operational daily from 0800 to 1700 hours and maintain the following schedule for daily planning and communication:
 

0700	Conference Call for Public Information Officers (PIOs)
1000	Completion of daily Incident Action Plan (IAP) and beginning of daily planning period
1100	Daily EOC Briefing/Conference Call
1200	Deadline for all organizations' PIOs to provide messaging for daily media briefing
1400	Daily State of Ohio Media Briefing
1400	Completion of daily Situation Report
1400-1500	Communication of Situation Report to all organizations
1430	Daily Meeting of PIOs
1600	Daily Media Availability or Press Conference
- Expanded security and hygiene protocols
  - Only personnel with incident specific badges will be approved for entry into the EOC
  - Prior to entry all personnel will be screened for fever and required to sanitize hands
- City of Toledo has placed a moratorium on residential water shutoffs and restored water service to all residential customers that have water disconnected for non-payment until the threat of COVID-19 is diminished
- Toledo Edison, Columbia Gas and Buckeye Cable System suspend disconnection of electrical, gas, and high-speed data service for residential customers unable to pay bills
- Established a single website to provide local information on community guidance to include testing protocols, resources, and closures and modifications to service delivery (<https://lucascountyhealth.com/coronavirusupdates/>)
- Established Lucas County Community COVID-19 Call Line, a 24/7 centralized phone number for the public to receive answers to clinical questions related to COVID-19
  - (419) 251-4000
  - (419) 291-5355
- Established an Outpatient Evaluation System

- Referrals provided via the Lucas County Community COVID-19 Call Line
- Referrals tested at a drive-thru site
- Only those who have been referred will be tested, all others will be turned away
- Referred individuals will be asked to self-quarantine while awaiting results
- Results provided in 3 to 6 days to patient, local health department and state health department
- Toledo-Lucas County Health Department asks religious organizations to begin to transition away from in-person ceremonies

### ***Resource Needs and Information Requests***

The following significant resource needs and information requests have been fulfilled:

- Continuity of Operations Plan (COOP) template for pandemics provided to all organizations
- Forms for governmental organizations, businesses, non-profit and hospitals to track losses associated with COVID-19 provided to all organizations
- Provided guidance on access to unemployment benefits
- Provided guidance on appropriate laundering of uniforms
- Provide CDC guidance to public safety regarding optimizing PPE supplies
- Created and shared video providing guidance for public safety regarding approaching suspected infected individuals
- Published a list of COVID-19 call center resources for surrounding counties
- Toledo Community Foundation established a fund for financial donations to support local non-profits in their response to COVID-19

The following significant resource needs and information requests are outstanding:

- Numerous Person Protective Equipment (PPE) requests
- Guidance on infection control at shelters

### ***Incident Objectives***

Daily Objectives

- Establish Incident Action Plan by 1000 hours
- Distribute Situation Report to organizations
- Provide daily media briefings at 1600 hours
- Encourage and support all organizations to plan and operate their own incident command branches and feed into the EOC via appropriate Liaison or ESF desk
- Receive, respond and fulfil resource need requests provided to the EOC
- Facilitate communication amongst all organizations
- Align and consolidate as best possible all public information through the Public Information Liaison
- Ensure accessibility of COVID-19 guidance to all Lucas County residents

The following objectives have been completed:

- Established rumor control and social media monitoring
- Coordinated modified governmental service delivery
- Coordinated remote work options for non-essential personnel
- Established a drive-thru outpatient evaluation center at Toledo Botanical Gardens
- Increased the capacity of the Lucas County Community COVID-19 Call Line

Our top objectives for the next planning period are projected as:

- Establish a PPE and general donations management process
- Establish a streamlined process for testing first responders and medical personnel
- Establish a process for quarantine of unhoused persons to include location and transport
- Establish protocol for deceased individuals related to COVID-19

The following other objectives have been identified:

- Quarantine location for first responders exposed to COVID-19
- Coordinate implementation of best practices for large construction and turn-around sites
- Discuss challenges posed by food insecurity related to COVID-19
- Support the needs of persons with access and functional needs
- Coordinate the documentation of the impact of COVID-19 on the local business community, understanding that impact on five sectors qualify the community for expanded federal resources
- Establish process for training and integrating EOC staff alternates

#### *Next Update*

- The next Situation Report will be released on March 19, 2020

**Elected Leadership**  
Lucas County Commissioners, Toledo Mayor

**EOC Manager**  
Matt Heyrman

**Public Information Liaison**  
Gretchen DeBacker

**Health Department**  
Shannon Lands

**City of Toledo**  
Ignazio Messina

**Lucas County**  
Mark Reiter

**Toledo Police Department**  
Kellie Lenhardt

**Toledo Fire Department**  
Sterling Rahe

**All Other PIOs**

**Rumor Control & Social Media Tracking**  
Rachel Rine

**Call Center**  
211, ProMedica, Mercy

**ESF-15**

**Public Health**  
Brandon Palinski

**Hospital Council**  
Patrick Trejchel

**ESF-8**

**Liaison**

**Government Liaison**  
Michael Hart

**Hospitals Liaison**  
Caryn Maloney

**Schools Liaison**  
Ben Pushka

**ESF-4** **Fire/EMS**  
John Kaminski

**Logistics**  
Hannah Schwartz

**ESF-7** **Donations Management**  
Tim Jackacki

**ESF-13** **Law Enforcement**  
Phil Cook

**EMA**  
Abby Buchhop

**Clerical**  
Sky Beckwith

**ESF-5** **Facilitator**  
Matt Krause

**EOC@co.lucas.oh.us**  
**419-213-6503**  
The EOC is staffed 8am - 5pm